

CKS Packaging, Inc.

OPERATION EXCELLENCE STATEMENT OF QUALITY

CKS Packaging, Inc. corporate management commitment is to achieve the highest degree of quality processes, product and service. Our goal is to be recognized as the quality leaders in our industry.

Dr. W. Edward Deming's basic philosophy on quality was simple. As productivity improves variability decreases. "Statistical Process Control does not imply absence of defective items. It is a state of random variation, in which the limits of variation are predictable." In other words, we limit our defects in our process, product and service by limiting our variation through decisive predictable actions. CKS is dedicated to these Deming actions to assure our customer's requirements and expectations.

CKS Packaging is committed to excellences in all we do. Our quality commitment started with our senior management and is being driven throughout our Company. CKS Packaging's vehicle to drive our quality commitment is what we call **Operation Excellence (OE)**. OE is a system that has taken elements from Deming's **SPC, Total Quality Management, ISO and Six Sigma**. OE is an on-going CKS process of improvement. CKS is utilizing our OE tools to support and execute improvements internally and for our customers. CKS Operation Excellence drives us to do our best as individuals and as a member of the CKS team. By doing so, we increase efficiencies, reduce waste, reduce cost, reduce defects in processes, products and services. In turn, we are using Operation Excellence to build our customer's confidence, trust and long term partnerships.

Operation Excellence is our map to reach Quality Leadership in our industry.